

RESTORING LIKE-NEW PERFORMANCE



Plate & Frame Heat Exchanger
Reconditioning Services



Field Service

Tranter has field service crews available to assist in maintenance of your plate heat exchangers.

On-site services:

- Plate pack refurbishment (includes opening and closing of exchanger, pressure washing plates, visual plate inspection, checking and replacing gaskets as needed)
- Delivery and pick-up
- Plate pack exchange
- Hydro/line testing of exchangers
- Troubleshooting

Operational help:

- Assistance with operational issues and maintenance training
- Help with design, testing, development and implementation of an effective preventative maintenance program
- Factory-backed engineering resources; including design, applications and materials

Warranty protection:

- One year on new parts; workmanship and labor guaranteed

Field service certification:

- Tranter service technicians in the U.S.A. certified in TWIC, RigPass, HUET and under OSHA 10-hour general industry training standards.
- Service technicians in Canada certified in first aid, WHIMS, H₂S Alive®, rigging and OH&S Standards

Setting The Standard...

For premier heat exchanger service. Contact your Tranter Representative to schedule a field inspection!



Our experienced technicians safely clean and regasket your plates, with all work guaranteed by written warranties covering materials and workmanship.



Tranter on-site teams stand ready to restore peak efficiency to your exchangers with minimal downtime.

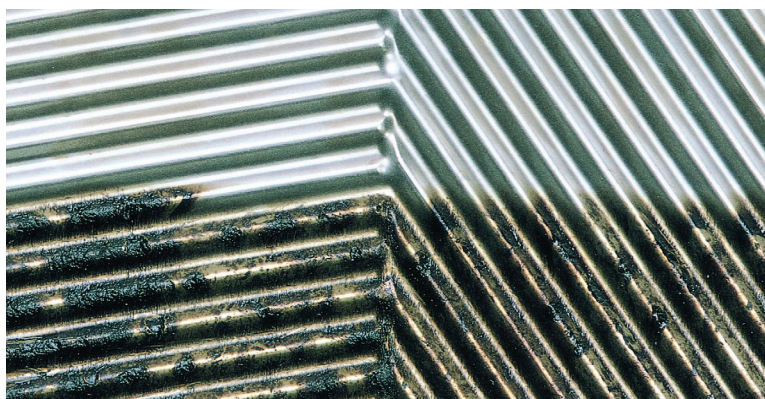


Complete plate pack refurbishment with OEM materials and procedures.

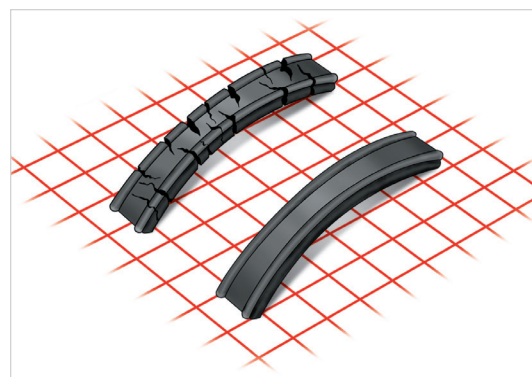
Reconditioning Services

At Tranter authorized service centers, we safely clean and regasket your plates, returning them to peak efficiency. We guarantee our work with our own written warranties covering materials and workmanship.

- Regular inspections ensure products are performing up to specification. If cleaning and regasketing is warranted, doing the job properly can prevent damage to costly plates. Plate damage leads to leaks, faulty operation and reduced equipment life.
- Dirt, deposits, scale and other foulants rob your plate-type heat exchangers of their design efficiency, risking damage to expensive equipment and unscheduled downtime for repairs.
- Fast, economical and reliable service means minimal downtime for your exchanger and reliable protection for your equipment. We service all popular makes and models, including Tranter, Alfa Laval, APV, Graham, Sentry, Mueller, Polaris and others.
- Our personnel are available to come on site to investigate leak problems and determine the action necessary to minimize downtime.
- For 24-hour, year-round emergency services, the Tranter Service Center in your area can be reached at the number on the back of this brochure. For the most recent directory, view our service facility website at www.tranter.com.



Removal of dirt, deposits, scale...any foulant that degrades efficiency and leads to equipment downtime.



Non-OEM elastomer compounds combined with non-OEM and/or duty-mismatched adhesives are a certain formula for rapid gasket failure (top).



Here's What We Do!

When materials arrive at a Tranter Service Center, each plate is logged and visually inspected to determine if it merits reconditioning. You will be informed if any plate is unserviceable and why.

For Tranter SUPERCHANGER® PHEs, we cross-check the factory database to confirm your original specs. We then conduct a very close visual inspection of gaskets and contact points on the remaining plates to determine if there is any erosion or apparent change from the original spec. If plates are from another manufacturer, we attempt to determine if original specs still apply. Then, we determine the precise cleaning and treatment process needed.

1. Plates are pressure washed and rinsed, then subjected to either hot caustic stripping and/or a manual procedure for gasket and scale removal.

2. Plates are then subjected to immersion in a variety of chemical baths, compatible with the plate material, to remove the balance of any foulants. Cleaned plates are visually inspected and tested with dye-penetrant for cracks, pin holes or material failure. Following this procedure, plates are again pressure washed and rinsed to remove all traces of the dye.

3. Plates are then regasketed with OEM-quality replacement gaskets. Tranter offers a variety of bonding methods—including mechanical bonding, non-hardening adhesive and epoxy—selected to meet each customer's specific needs.

4. Plates undergo a thorough quality inspection before they are carefully packed and shipped to assure they arrive at your plant ready for installation. Complete units are hydrostatically tested prior to shipment.

5. Tranter sequentially marks complete plate packs for ease of handling and proper orientation when installing plates. Current unit drawings are provided with each shipment.



Plates are regasketed with OEM replacement gaskets and OEM-spec adhesives.



Plates are dye-penetrant tested for cracks, pin holes or material failure. Tranter Service centers are certified with dye-check NDT Level 1 & 2 LPT Inspection Training (AMSE Section V Div. 1)



Non-OEM gaskets will cost you! The substitute gasket shown failed in less than 3 months, resulting in unplanned downtime and excessive maintenance costs.

Service ALL Models...

We service all popular makes and models, including Tranter, Alfa Laval, APV, Graham, Sentry, Mueller, Polaris and others.



Entire unit refurbishment includes frame repair, complete plate pack service, reassembly and closing the unit to precise factory specifications. Sand-blasting and repainting is also available upon request.

Customer Testimonies

"The Tranter salesman was more than helpful when I contacted him about buying a new plate. I felt he went out of his way to get in contact with me and answer any questions I had, even when he was traveling. Good customer service like that is hard to come by these days. Thank you."

"Tranter Farmersville stepped up on a problematic issue, and responded in a timely and professional manner. Many thanks!"

"Overall very pleasant experience and very knowledgeable staff!"

"Great company, Very professional. I will do business here again. Great place and care about there customers. Thanks."

"Have always had a great relationship with Tranter and look forward to many more years of great service."

"The Tranter people I dealt with were a great pleasure. They were extremely helpful and bent over backwards to help my order get processed and shipped as soon as possible. It was amazing to get this great service when other vendors fall short. Thank you!!"

Here's Why We Do It!

You gained distinct advantages and benefits when you first chose SUPERCHANGER PHEs for your operation. We want to ensure that you will continue to enjoy those same benefits. That's why we offer genuine Tranter replacement parts and service to every customer.

At Tranter and our authorized service facilities, you get more than genuine Tranter OEM parts and our renowned customer service. We use your heat exchanger serial number to verify its original design conditions—the only authorized source for confirmation. Any deviation will alert Tranter to ask for clarification.

- If gaskets are failing drastically, through deterioration, swelling or cracking, we verify your current operation before replacing them.
- If your last replacement gaskets cracked, causing leakage, your Tranter representative or the factory Service Center can recommend the correct bonding method for your unit's duty.
- If your heat exchanger was over-tightened, which damaged your plates, we can provide information and assistance to prevent this from recurring.

With Tranter and its authorized service facilities, you can always be sure that you get the right gaskets, the right plates, the friendliest service and our OEM Guarantee. Contact information for the Tranter facility nearest you is available on the back cover.





At the forefront of heat exchanger technology for more than 85 years

Tranter top quality, high-performance, proprietary products are on the job in demanding industrial and commercial installations around the world. Backed by our comprehensive experience and worldwide presence, Tranter offers you exceptional system performance, applications assistance and local service. Tranter is close to its customers, with subsidiary companies, agents, distributors and representatives located worldwide. Contact us for a qualified discussion of your needs.



Tranter, Inc.
 Factory/Sales/Engineering Office
 1900 Old Burk Highway
 Wichita Falls, TX 76306
 Tel: 1-800-414-6908
 Fax: 940-723-5131
 E-mail: aftermarket@tranter.com

Tranter Midwest Service Center
 30241 Frontage Road
 Farmersville, IL 62533
 Tel: 217-227-3470
 Fax: 217-227-3472
 E-mail: service_il@tranter.com

Tranter Gulf Coast Service Center
 6819 Willowbrook Park
 Houston, TX 77066
 Tel: 713-467-0711
 Fax: 713-467-1502
 E-mail: service_hou@tranter.com

Tranter West Coast Service Center
 857 E. Levin
 Tulare, CA 93274
 Tel: 559-686-1840
 Fax: 559-686-3964
 E-mail: service_ca@tranter.com

Tranter East Coast Service Center
 316 East 22nd Street
 Norfolk, VA 23504
 Tel: 757-533-9185
 Fax: 757-533-9186
 E-mail: service_va@tranter.com

Tranter Heat Exchangers Canada, Inc.
 4080-78 Avenue
 Edmonton, AB T6B 3M8 Canada
 Tel: 888-465-1965
 Fax: 780-469-5448
 E-mail: servicecanada@tranter.com